



Catholic Family Services of Toronto Strategic Map 2022-2024

Vision

Our work is inspired by the compassion of Jesus and the social teaching of the Catholic Church. Catholic Family Services of Toronto will stand apart as a recognized and respected leader in the delivery of quality services which strengthen family life, individual health and well-being.

Mission

Guided by Catholic beliefs and values, Catholic Family Services of Toronto affirms the cultural, racial and special differences of families and individuals. We are committed to providing innovative, relevant and quality family services to the entire community.

Core Values

- Respect for human life
- Respect for the uniqueness and dignity of all persons
- The just and full participation of all in the society
- The provision of service to all people especially the most vulnerable
- Respect for the stewardship of all creation and protection of the common good
- Compassionate and responsible management of all resources entrusted to us

Goals

- Counselling
- Education
- Social Justice
- Accessibility

Priorities for 2022-2024

Promotion of strength and stability as the Agency emerges from COVID-19 pandemic

- Transition to new hybrid work model
- Strengthen work culture
- Attend to emerging mental health needs of staff and clients resulting from the pandemic

Increase accessibility to Agency services

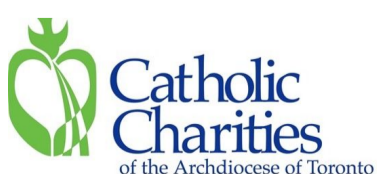
- Modernize and streamline Agency technology, systems and processes
- Increase Agency visibility

Attending to and increasing equity, diversity, inclusion and accessibility

- Increase Agency's ability to apply anti-oppressive counselling and social work practices
- Increase diversity of the staff and Board
- Create a working environment where racism, privilege and systemic barriers can be recognized, acknowledged and addressed

Expanding Agency's professional and community networks

- Strengthen existing collaborations with community partners
- Increase outreach and opportunities to collaborate with community partners



Archdiocese
of Toronto

